

Privacy Statement

Why is personal information collected?

The YWCA collects personal information (including health information) from you so that it has all the necessary information it needs to provide the YWCA ENCORE program to you safely.

We will use your health information to confirm that you are suited to participate in the YWCA ENCORE program and we will use your contact details to provide you with YWCA ENCORE newsletters or communications.

The YWCA may extract 'de-identified' data from our records to aggregate that data for statistical purposes (e.g., to demonstrate demand for the program in a particular area). However, any reports that are compiled from that data will not identify you, or anyone else.

Occasionally, the YWCA may seek to record footage about the YWCA ENCORE program for promotional purposes. However, we will not collect any personal information or use your image or footage in which you are featured without obtaining your consent.

Who is personal information shared with?

Your personal information will be collected by the local YWCA Association or partner organisation that is providing the ENCORE Program to you, and shared only with YWCA Australia, the body responsible for maintaining the quality of the program nationally. Your personal information will not be shared between the various YWCA associations.

Personal information of YWCA ENCORE participants will not be disclosed to third parties outside of YWCA Australia and the YWCA partner organisation delivering your program. YWCA Australia will only disclose personal information if it is required or authorised to by law.

Access and Correction

Under the Privacy Act, you have a right to seek access to personal information, which the YWCA holds about you (subject to some exceptions). You may also have a right to request personal information about you to be updated or corrected. We will consider each request on a case-by-case basis.

If you would like to make a request for access under the Privacy Act, please contact YWCA Australia, on (02) 9285 6264.